DIGITAL TICKETING GUIDE
Using your MY MASON Account, you will have 24-hour access to manage your tickets and can:

• View your ticket(s) on your mobile device
• Send your ticket(s) to family and friends if you can’t make a game
• Sell your tickets to games you can’t attend

Managing your tickets through your MY MASON Account is extremely convenient, simple and secure, and allows you the ultimate flexibility in using your seats.

To log in to your MY MASON Account:

Use your email address on your account;
If you do not know your password, click on “Forgot Your Password?” to have a temporary one emailed to you.

MY MASON ACCOUNT - GOMASON.COM/MYACCOUNT
Print-at-home is no longer a delivery option for tickets to EagleBank Arena events

**STEP 1:** Visit GoMason.com/MyAccount on your smartphone’s (iPhone, Android or Windows smartphone) web browser

**STEP 2:** Log in using the email associated with your account

**STEP 3:** Select the event you wish to view, your ticket(s) will be listed. **CLICK VIEW BARCODE**

**STEP 4:** Your mobile ticket automatically displays the first seat in your account. To view additional tickets, **SWIPE LEFT OR CLICK NEXT**

**iPhone Users:** We strongly encourage the use of Apple Wallet. After selecting your event click the **Add to Apple Wallet icon** and then on the next screen click **Add**.

**MY MASON ACCOUNT - GOMASON.COM/MYACCOUNT**
If you don’t see this screen make sure you are logged in, CLICK HERE

Select Game

Add to Apple Wallet to access later or Scan at the Door

MY MASON ACCOUNT - GOMASON.COM/MYACCOUNT
TRANSFER TICKETS DESKTOP

STEP 1: Login to your My Mason Account

STEP 2: Click MANAGE TICKETS, then select the event you’re unable to attend

STEP 3: Click TRANSFER in the top right corner

STEP 4: Select your seats you want to transfer, CLICK TRANSFER

MY MASON ACCOUNT - GOMASON.COM/MYACCOUNT
STEP 5: Fill out the recipient information, when finished submit by clicking **TRANSFER**

STEP 6: The recipient will receive an email notifying them of the pending tickets that have been sent to them. In order to accept the tickets, the recipient should follow the instructions in the email. Once they have done so the recipient will log into their MY MASON Account (or create an account using that same email address) and should be able to now see the tickets you transferred to them!

**MY MASON ACCOUNT - GOMASON.COM/MYACCOUNT**
SELL TICKETS

**STEP 1:** Login to your My Mason Account

**STEP 2:** Click **MANAGE TICKETS**, then select the event you’re unable to attend

**STEP 3:** Click **SELL** in the top right corner

**STEP 4:** Select your seats you want to sell, **CLICK CONTINUE**

MY MASON ACCOUNT - GOMASON.COM/MYACCOUNT
SELL TICKETS

STEP 5: Set your Price Per Ticket using the “-” and “+” this will provide the Payout Details of what You’ll Get Paid

STEP 6: Confirm Payout Method & your Payee Info for if your tickets sell. Once ready to post hit SUBMIT LISTING

MY MASON ACCOUNT - GOMASON.COM/MYACCOUNT
Contact Us

George Mason Athletic Ticket Office (Located inside the George Mason Field House)

4400 University Drive, MS3A5
Fairfax, VA 22030
Phone: 703-993-3270
Email: icatix@gmu.edu

George Mason Ticket Office is now available by text! Send GOMASON to 20123

Business Hours

Monday through Friday: 9:00am to 4:30pm